

Energy Saving Advice

The following points are a guide to get the best out of your central heating system and reduce your fuel bills.

- In occasionally used rooms, turn down thermostatic radiator valves
- Turning down the room thermostat by just one degree will save money annually
- Showering uses less hot water, but if bathing only use as much hot water as necessary
- Ensure all hot taps are fully turned off
- When going away in the summer turn the system off
- Make sure curtains do not cover radiators
- Only boil as much water as needed

Contacts



All Enquiries Tel: **0844 8711 525**
Please note - calls to the contact centre maybe recorded or monitored

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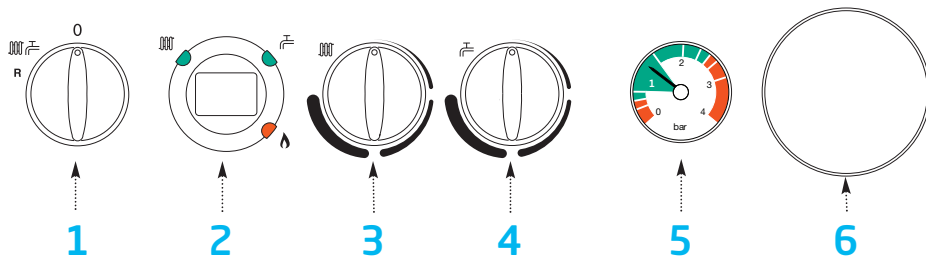
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Customer Control Guide

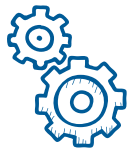
Potterton Promax Combi

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Control Panel



Control Panel



1. On / Off / Reset Selector Switch
2. Display
3. Central Heating Temperature Control
4. Domestic Hot Water Temperature Control
5. System Pressure Gauge
6. Position of Optional Timer

Hot water but no central heating?

Check that the boiler is set to central heating

Step 1

Is the room stat turned on?



Step 2

Is the timer turned on and set at the correct setting for heating?



Step 3

Check the radiator valves, are they open?
Regulate as required
(1 - lowest setting, 5 - highest setting)



If the boiler is still not operating please call Baxi Customer Support

Boiler not working at all?

- Is the electricity supply on?
- Is the gas supply to the house on?
- Does the pressure gauge read between 1-1.5bar? If not, check the fault indicator - if it shows E119 this means that the pressure is low

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- Is the time clock on?
- Is the room stat and its light switched on?
- If all is OK and the boiler is still not working an engineer is needed, please call Baxi Customer Support on 0844 871 1533