

Section 105 of the Housing Act 1985 consultation: Customer feedback form

Proposal: Demolition of Lambton,
Londonderry and Lumley Towers

Gentoo is formally consulting with you under Section 105 of the Housing Act 1985 regarding a proposal to demolish your building. We are seeking your views before any decision is made.

Please read the accompanying letter and question and answer document before completing this form. You can also complete it online at: www.gentoo-group.com/the-3ls-customer-portal/

Your feedback is important and we will consider it carefully.

1. Your details

Your name:

Your
address
including
postcode:

Phone
number
(optional):

Email:
(optional):

2. How long have you lived in your current home?

☐ Less than a year ☐ 1-5 years ☐ 6-10 years ☐ More than 10 years

3. Have you read the letter and question and answer document we sent you?

☐ Yes ☐ No

4. What are your thoughts on the proposed demolition of your building?

5. How do you think the proposed demolition would affect you and your household?

☐ No impact ☐ Some impact ☐ Major impact

Please explain your answer

6. Do you have any comments about how we could support you and other customers during any future changes? e.g., communication or rehousing options? (More information on the support Gentoo will offer is included in the attached question and answer document)

7. How would you like us to keep you informed as this process continues? (We will communicate with you using your preferred method(s) wherever possible)

☐ Letters by post ☐ Resident meetings ☐ Email updates

☐ One-to-one discussions ☐ Online portal or website updates

☐ Other (please specify):

8. Do you wish to be contacted to discuss your response further?

☐ Yes ☐ No

If yes, preferred contact method: _____

Please return this form by 13 June 2025 using the enclosed freepost envelope or hand it in at one of our planned drop in sessions.