

## **JOB DESCRIPTION**

**Job Title:** Apprentice – **Plumber/Heating Engineer**

**Salary:** £12,500 year 1  
£15,500 year 2  
£18,500 year 3  
£21,500 year 4

Salary progression is based on successful completion of each year of the apprenticeship including associated qualification results, performance, attendance and conduct levels.

**Period:** 4 Years

The post of apprentice plumber/heating engineer has a bias towards domestic plumbing with the expectation of the role becoming competent in commercial activities e.g. screwed and press heating, industrial gas and optional welding. The following list is typical of the level of duties which the post holder is expected to perform or be responsible for. It is not necessarily exhaustive and other duties of similar type and level may be expected from time to time.

### **Main Duties**

- To complete the Apprenticeship Training Programme
- To complete the full range of plumbing related tasks associated with the repair, maintenance and refurbishment of our properties (under supervision)
- To complete a range of commercial installation related tasks
- Undertake a programme of training rotation to become fully competent in associated trade discipline e.g. gas servicing
- Undertake a programme of multi-skilling
- To attend in-house training and college as and when required
- To develop excellent working relationships with colleagues and support them when required
- To develop excellent working relationships with colleagues and positively engage in team meetings

### **Training**

The successful candidate will be expected to attend college as required and complete all work required for the qualification below to agreed timescales:

- Level 3 Plumbing Apprenticeship
- Appropriate level of Heating Engineer Training

## **Group Responsibilities**

- To act as an ambassador for Gentoo Group at all times
- To comply with the Equality and Diversity policy at all times
- To comply with the Health and Safety Policy and procedures and draw to their manager's attention any unsafe working practice/conditions
- To comply with the Information Security Policy and draw to their manager's attention any security breaches

## PERSON SPECIFICATION FOR THE POST OF APPRENTICE

This Person Specification lists the essential qualities, skills and experience you need to have in order to successfully carry out the job. **Please try and illustrate in your Personal Statement on your Application Form how you meet the following requirements.** You will also be asked about your skills, experience etc. at an interview.

### Skills and Knowledge

- A positive attitude
- Effective communication and interpersonal skills
- Good customer service skills
- The ability to listen and follow instructions
- A good attention to detail
- Good practical skills
- A flexible and adaptable approach to work

### Experience, Qualifications or Training

- Must have a minimum of 4 Grade C GCSE's (or equivalent) including both Maths and English
- Ability to work in external environments and work at height
- Must be able to meet the travel requirements for the post