

Leaving your Gentoo home

You will soon be moving out of your home and will you will need to start thinking about what your responsibilities will be:

Your responsibilities

It is your responsibility to ensure that you:

- Remove all household items and personal belongings from your home, gardens, garage and any outbuildings.
- Remove any greenhouses and sheds that you have had installed in the garden.
- Leave your home in a good condition which is clean, neat and tidy.

Disposal of furniture and belongings

You can dispose of furniture and all belongings by:

- Contacting Sunderland City Council to organise any collections from the property on 0191 520 5550. Please note that a charge applies for each collection.
- Sunderland City Council will collect up to a maximum of 6 items or bags per collection. This is providing that you have not already used the 3 home collections within the year April-March.
- Taking the furniture and belongings to Beach Street Waste Disposal Centre, Sunderland or Campground Waste Reception Site, Wrekenton, Gateshead.

Opening Times for the waste disposal centres can be found at www.sunderland.gov.uk

The costs of removing goods and rubbish

Did you know that?

- It can cost Gentoo approximately £400 per property to internally and externally clean and remove rubbish and items of furniture if these are left in a property at the end of the tenancy.
- Some examples of basic costs to dispose of household goods can include: washing machine £30, television £25, oven £35, small electrical items £10 etc.
- If the property is left in a clean and tidy condition it means the next customer can move in quickly, as we do not have to spend additional time cleaning and removing items from the property.

Could you be charged for this work?

Yes, you could be charged for this work if:

- The property is not left in an acceptable condition or items are left in the property then you could be charged for the costs to clean or remove these.
- There has been any damage to the property that requires corrective work a charge could also be applied. For example, if an internal door has been dented or smashed it will need to be replaced at a cost of approximately £160.
- You are charged for the removal of items or damage to the property and the debt remains outstanding then you may not be allowed to register for re-housing again with Gentoo until the debt is cleared.

If you require any additional information or advice about moving out of your home please contact your Neighbourhood Coordinator at your local Housing Office:

Athenaeum: 0191 525 5001

Havelock: 0191 525 5002

Southwick: 0191 525 5003

Silksworth: 0191 525 5004

Houghton: 0191 525 5005

Washington: 0191 525 5006

www.gentoogroup.com

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