



Hate Crime Policy

We aim to ensure that homes and communities are great places to live in and we value and cultivate diversity.

Most perpetrators of hate incidents live in the same communities as their victims. We recognise that hate incidents undermine community cohesion and feelings of safety and security of residents. We will therefore not tolerate Hate Incidents in any form.

We will aim to ensure that no one is treated less favourably on the grounds of age, disability, gender and transgender/gender identity, race/ethnicity, religion or belief, and sexual orientation.

We will deal with hate crime incidents as being within the most serious category within our Community Safety procedures, Category 1. Our Tenancy Agreement clearly states that:

“We will not tolerate perpetrators of harassment on the grounds of race, colour, age, religion, sex, disability or sexual orientation. You must not cause or permit harassment to take place.”

It is the tenant’s obligation to ensure that they, a member of their household, or any visitors do not cause any such harassment. Our aim will be to strike a balance between prevention and early intervention, support and swift enforcement where necessary.

Central to this is working in close partnership with key agencies, including the Police and local authority. We will also require that our contractors, suppliers and staff adopt a no tolerance approach to Hate Incidents.

We are committed to the principles of equality and diversity throughout the organisation and aim to:

PROTECTED

- Meet the needs and choice of people from all backgrounds
- Ensure that our services are relevant, responsive and sensitive to the needs of our existing and future customers
- Ensure that all sections of the community in which we work have equal access to our services

Our Hate Incident policy and toolkit will ensure that customers are treated as individuals and with fairness and respect.