



Equipment and Adaptations Policy Statement

Gentoo's Equipment and Adaptations Policy aims to:

- Provide clear direction to staff and others about providing a effective, consistent, transparent service that meets the needs of older people and/or disabled tenants and/or a member of the tenants household
- To make tenants aware of the availability of Equipment and Adaptations
- Make explicit Gentoo's commitment to the development of good practice and sound procedures
- Work closely with the Local Authority to reduce the financial impact on the Disabled Facilities Grant (DFG) and minor adaptations budget
- Work closely with the Local Authority to determine and assist in meeting individual needs as appropriate

The purpose of the policy is, therefore, to ensure that Equipment and Adaptations referrals are handled appropriately and effectively in ways that support the customer.